



Considering an emergency alert system?



helping you
do what's
important
to YOU

from
\$410

Talk to TADWA.

The 3G Mobile Alert FD Pendant is now available at TADWA.

This colourful, convenient device is suitable for family members with Dementia, Alzheimers or who are at risk of falling.

When help is needed, a press of the SOS on this small and light device will send a text message to your emergency contacts and rings them to let them know you need help.

The 3G Mobile Alert Pendant is available from TADWA for **\$410**, configured to your requirements and ready to go, or **\$570** with configuration, delivery (Perth metro area) and in-home training.

Included in the price is a \$20 mobile credit with a 365 day expiry.

For more information or to arrange a purchase, contact TADWA on **1300 663 243**.

- Automatic fall detection and emergency activation
- SOS button for emergency alerts
- Automatic hands-free speaker phone
- GPS locator
- Geo Fence boundary features
- Choice of colours
- Easy, cable-free charging
- No expensive monthly plans



enquiries@tadwa.org.au - www.tadwa.org.au



What is it?

An unmonitored pendant alarm is a device that uses the mobile network to send out SMS help messages and conduct calls to your emergency contacts.

Situations where a pendant alarm could be useful:

- The pendant wearer is under duress
- The pendant wearer has a fall and can't get to a phone
- The pendant wearer is disorientated, lost or at risk



Features:

- When the SOS button is pressed the pendant sends an emergency message to up to 5 emergency contacts
- Emergency contacts receive Google Maps link showing the location of the pendant via SMS
- Pendant can receive incoming phone calls from any number
- Pendant can be located at any time by emergency contacts via SMS
- Setup using SMS text message commands
- Water resistant
- Low-battery warning (via SMS to emergency contacts)
- Falls detection feature
- Can be configured to alarm when pendant enters or leaves pre-set area
- Includes pendant, USB cable, lanyard, docking station and manual
- Requires pre-paid SIM card (included in TADWA package) - no lock-in contract
- Uses Telstra network
- No ongoing costs (other than SMS costs)



Advantages of Unmonitored Pendant Alarms:

- No ongoing monitoring fees
- Product is purchased and owned outright
- Calls go to family, neighbours and/or friends who are often close by
- A pendant wearer may feel more comfortable activating the alarm when they know it will call someone they know (there is often reluctance when the call will go to 000).
- The pendant can be easily programmed to any phone number and changed if required e.g. if a family member goes on holiday
- It can be switched to a monitored service at a later date
- Simple to use

Fall Detection

The device has a fall sensor. If it detects a fall the pendant automatically activates the SOS texts and call list.

Location

The pendant can be configured to alert the emergency contacts if the pendant enters or leaves a pre-set area. The location of the pendant can also be sought at any time by the emergency contacts texting the letters 'loc' to the phone number of the pendant to receive a reply SMS with a link to its location on Google maps.

Activating SOS

1. When help is needed – press SOS button until the wearer feels it vibrate
2. Text messages with pendant location to all emergency contacts (up to 5 can be programmed)
3. As text messages are being sent outgoing help calls begin – the pendant starts to call emergency contacts in the wearer's chosen order. The pendant will continue to try calling the wearer's emergency contacts until a contact answers.
4. Once an emergency contact answers, the contact presses 1 on their phone to stop the pendant dialling the other contacts.
5. The wearer speaks to the contact via the inbuilt 2-way speaker phone
6. Once the conversation is finished the wearer can press the SOS button to end the call or when the contact hangs up, the pendant will hang up
7. The emergency contact that has answered the call then makes the decision on what the wearer requires and makes the next move. I.e. calls 000, emergency contact visits wearer.

The IP rating on the FD model means that the unit is not submersible. It is not recommended to be worn in the shower. We recommend hanging the unit from a hook low enough to reach if a fall occurs while showering or wear the unit with a zip lock bag.



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